FREQUENTLY ASKED QUESTIONS ABOUT SABADELL'S "JUNE IPHONE" PROMOTION

WHAT DO I NEED TO DO TO PARTICIPATE IN THE PROMOTION?

If you do not already have your Banco Sabadell Mastercard debit card, you must request it and add it to your mobile payment service and make one or two payments with it.

If you already have a Banco Sabadell Mastercard debit card, you must add it to your mobile phone and make your first purchase with it.

If you already have a Banco Sabadell Mastercard debit card and you have already added it to your mobile phone, you must make your first purchase from your mobile phone.

Remember that to participate in Banco Sabadell's "June iPhone" promotion, you must be the recipient of Sabadell's communication of the promotion and comply with the objectives of the campaign between 01/06/2024 and 30/06/2024.

CAN I PARTICIPATE IF I HAVE NOT RECEIVED A COMMUNICATION FROM BANCO SABADELL?

Only holders of the Banco Sabadell Mastercard debit card who are recipients of the promotion communication or who request and receive their card during the period of the campaign and meet the specific requirements for application, enrolment and/or use may participate in this promotion.

CAN I ENTER MORE THAN ONCE?

Yes, each customer may win more than one sweepstakes entry depending on the number of purchases made by the cardholder. The first participation is obtained when making the first purchase from the mobile and, thereafter, get an additional entry into the draw for every 10 purchases made.

WHAT IS THE PRIZE?

People who participate in this promotion complying with the promotional mechanics set forth in **section 7** will have the opportunity to participate in a draw to be in with a chance of winning one of 10 Apple iPhone 15 Pro Max free mobile 512GB – Black that will be delivered among all participating customers.

- Banco Sabadell customers who do not already hold a Banco Sabadell Mastercard debit card can request it, add it to their mobile and use it to make a purchase in physical stores, thereby winning a participation in the draw. From now on, for every 10 purchases, they will get an additional entry into the draw.
- Banco Sabadell customers who are holders of a Banco Sabadell Mastercard debit card and have not added their card to their mobile phone, can do so and use it to make a purchase in physical stores, thereby winning an entry into the draw. From now on, for every 10 purchases, they will get an additional entry into the draw.
- Banco Sabadell customers who are holders of a Banco Sabadell Mastercard debit card and have added their card to their mobile will be able to use it to make a purchase in physical stores, thereby winning an entry into the draw. From now on, for every 10 purchases, they will get an additional entry into the draw.

WHEN WILL THE DRAW TAKE PLACE?

The draw will be held 15 days after the end of the campaign and shall take into account the participations of all customers who have met the requirements, depending on the number of purchases made by each customer.

I STILL HAVE SOME QUESTIONS, CAN I CONTACT YOU?

If you have any other questions about the promotion, you can contact us from Monday to Thursday from 10:00 am to 5:00 pm and on Fridays from 10:00 am to 3:00 pm by calling +34 91 078 48 30 or by sending an email to

onesbancsabadell@mastercard.com and we will be happy to help you with anything you need (National holidays in Spain, the Community of Madrid and its capital, not included).